



ICFE Homefront Security Consultancy

A Business Division of ICFE Group of Companies

Professional Certification Training Programmes for Security & Non-Security Practitioners



ICFE Homefront Security Consultancy

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ABOUT ICFE CONSULTANCY GROUP PTE LTD (ICFE CG)

1. The ICFE Group of Companies is dedicated to fraud risk management, investigation, and prevention. Currently, we have established our presence in Singapore, Malaysia, and Hong Kong, with China in the pipeline.
2. We are one of the only 2 practicing Certified Fraud Examiner (CFE) firms in the Asia Pacific region with most of our consultants trained, assessed, and accredited by the Association of Certified Fraud Examiners (ACFE) in Texas, USA. Fraud Risk Assessment Programmes (FRAPs) and Fraud Advisory Services (FAS) are integral to our consultancy services in relation to fraud management, detection, and prevention. FRAPs are specialised, value-adding and independent audits focused on identifying fraud-related risk exposures within an organisation.
3. ICFE also aims to share its expertise with working professionals / organisations who wish to stay abreast of the latest developments in corporate skills and anti-fraud measures. We do this by organising various public training programmes, seminars, and customised in-house training programmes which are tailored to suit companies in their respective industries. All our trainers are highly experienced professionals in their respective fields and their insights will definitely enhance the existing knowledge you already have. At ICFE, we focus on five areas of professional development:

- Fraud Prevention
- Anti-Money Laundering
- Financial and Legal Training
- Digital Forensics
- Corporate Skills & Leadership Development

ABOUT ICFE HOMEFRONT SECURITY CONSULTANCY

1. ICFE Homefront Security Consultancy is a business division of ICFE Group of Companies. Since its establishment in early 2010, ICFE Homefront Security Consultancy has been leveraging on the strength of the ICFE Group of Companies to be The Security Service Provider providing security, training, and business resilience services as a comprehensive range of consultancy solutions to both our local and international clients.
2. Our team of security, training, and business resilience consultants comprises of highly qualified and certified professionals who have many years of experience from the police, military, intelligence, and public service entities, giving us the knowledge to address and deploy integrated solutions to meet our clients' specific needs.
3. This dynamic combination of seasoned functionality and competency defines what we can do for both our local and international clients. We have the expertise, the dedication, the strength and the confidence to give all our clients a complete sense of security.

OUR SERVICES AT A GLANCE

1. At ICFE Homefront Security Consultancy, we provide a "One-stop Service" that tailor-make to our clients' specific needs, and they include:
 - Security Consultancy
 - Security Technology Solutions
 - Security Training Consultancy
 - Business Resilience Consultancy



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Homefront Security Training Programmes

Managing Bomb Threats

[HSTP 001]

Programme Synopsis

Elevating frontline Security Officers' competency in handling bomb threat related incidents.

Topics

- Introduction to Improvised Explosive Devices (IEDs)
- Appreciation Of Scene for IEDs
- Conducting Bomb Sweeps
- Managing Bomb Threat Incidents
- Bomb Threat Evacuation
- Assembly Area Management
- Bomb Threat Standard Operating Procedures (SOPs)

Duration

2 days

Perpetrators Profiling

[HSTP 003]

Programme Synopsis

Train frontline Security and non-Security Personnel to detect suspicious persons using perpetrators profiling techniques.

Topics

- Introduction to Perpetrators Profiling Techniques
- Observation Techniques & Observation Points
- Crime Mitigation With Perpetrators Profiling
- Covert Operations Planning & Execution
- Handling Suspicious Persons
- Case Study & Report Writing

Duration

2 days

Security Management for Supervisors

[HSTP 002]

Programme Synopsis

Enable all Security Supervisors to better manage a team of Security Guard Force and develop procedures to mitigate today's security threats.

Topics

- Introduction to Security Management
- Crime Prevention Through Environmental Design
- Security Command Centre Management
- Emergency Preparedness
- Loss Prevention
- Handling Fire Safety Incidents
- Developing Security SOPs
- Security Guard Force Management
- Security Systems Management
- Case Study & Exercise

Duration

3 days

Security Management for Managers

[HSTP 004]

Programme Synopsis

Facilitate Security Managers to develop security policy, operations plans & procedures and manage the Security Department strategically.

Topics

- Introduction to Strategic Security Management
- Developing Security Policy & Procedures
- Developing Operations Plans
- Emergency Management & Planning
- Managing a Security Department
- Onsite Investigation
- Event Security Management
- High-rise Security & Fire Life Management
- Case Study & Exercise

Duration

4 days



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Homefront Security Training Programmes

Performing Security Checks

[HSTP 005]

Programme Synopsis

Participants will be trained with a set of inspection techniques that they can use for conducting persons, articles and vehicles searches in an effective manner. They will also be trained to identify, handle and manage explosives such as IEDs & VBIEDs.

Topics

- Identifying Suspicious Persons, Articles & Vehicles
- Conducting Effective Searches on Suspicious Persons
- Conducting Effective Searches on Suspicious Articles
- Conducting Effective Searches on Suspicious Vehicles
- Handling IEDs & VBIEDs
- Crime Scene Management

Duration

2 days

Retail Security

[HSTP 007]

Programme Synopsis

To elevate the competency level of the Retail Security Officers in detecting and handling perpetrators or suspected perpetrators, by acquiring a set of state-of-the-art loss prevention strategies to counter pilferage, shrinkage, shoplifting and other internal and external security threats.

Topics

- Roles & Responsibilities of a Retail Security Officer
- Conducting Surveillance on Suspicious Shoppers
- Customer Service Skills
- Countering Pilferage, Shrinkage & Shoplifting
- Handling Offenders Techniques
- Mitigating internal and external security threats
- Incident Reporting Writing

Duration

2 days

Security Operations for Frontline Officers

[HSTP 006]

Programme Synopsis

Security officers are imparted with contemporary skills to handle security & non-security related incidents. Job-relevant proficiencies like fundamental onsite investigation & effective communication will be taught during the training programme as well.

Topics

- Being Part of a Guard Force Team
- Code of Conduct for Frontline Security Officers
- Principles of Security Static Duties & Patrolling
- Managing Security Related Incidents
- Managing Fire Safety Related Incidents
- Handling Bomb Threats, IEDs & VBIEDs
- Basic Onsite Investigation Techniques

Duration

3 days

Security Awareness Programme

[HSTP 008]

Programme Synopsis

A security training programme designed for both security and non-security personnel with the aims of creating security awareness among them and garnering their support as the “eyes” and “ears” of the corporate security department in the effort of crime/ loss prevention.

Topics

- The Emerging Security Threats and Challenges
- The Impacts of Security Threats on an Organization
- Personnel & Information Security
- Workplace & Information Technology Security
- Incorporating Security as Part of Corporate Culture
- Your Roles & Responsibilities in Corporate Security

Duration

2 days



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Homefront Security Training Programmes

Investigation & Evidence Gatherings

[HSTP 009]

Programme Synopsis

Specially designed and developed for participants where investigation is part of their jobs. Throughout this programme, participants will acquire the knowledge of the best practices in conducting field investigation, evidence gathering, interview technique, and crime scene management skills.

Topics

- Case Management
- Investigation Methodology
- Evidence Gatherings & Preservation
- Crime Scene Management
- Legal Provision & Legislation
- Effective Interview Techniques
- Writing Investigation Reports

Duration

2 days

Covert Security Management

[HSTP 011]

Programme Synopsis

This programme aims to equip participants with the skills to elevate their competency level in profiling techniques, organizing and conducting covert operations, and developing covert operating procedures and plans.

Topics

- Profiling & Observation Techniques
- Differentiating Stereotyping from Profiling
- Information Technology Security Investigation
- Surveillance Operations Planning & Execution
- Developing Operations Contingency Plans
- Developing Evacuation Plans
- Case Study & Exercise

Duration

2 days

Counter Robbery Programme

[HSTP 010]

Programme Synopsis

Equipping front office staff with the knowledge and skills in determining a possible robbery incident, managing it, and taking appropriate actions to assist the management & the state security agencies in their further investigation.

Topics

- Basic Perpetrators Profiling Methodology
- Managing Your Colleagues & Robber
- Customers Management During Robbery
- The Robber & You
- Post Incident Management
- Incident Report Writing

Duration

1 day

Security Emergency Management

[HSTP 012]

Programme Synopsis

Participants will acquire the knowledge and skills to be part of a Security Emergency Team, develop emergency operations plans, and handling during and post security emergency situations.

Topics

- The Principles of Security Emergency
- Roles & Responsibilities of Security Emergency Team
- Developing Security Emergency Plans
- Minor & Major Security Emergency Management
- Post Security Emergency Management
- Case Study & Exercise

Duration

2 days



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Aviation Security Training Programmes

Airport Security Management

[ASTP 001]

Programme Synopsis

This training programme aims to abreast the participants with the current airport security threats and provides an avenue for both the aviation security and non-security personnel to acquire the skills of mitigating the identified security threats.

Topics

- Threats & Risk Analysis for Aviation Security
- Implementation of Airport Security Programme
- Handling Rowdy Passengers & Disgruntled Staff
- Cargo Security Management
- Airport Security Management
- Aircrafts Security Management
- Crisis Management for Airports
- Security Incident Management

Duration

3 days

Air Cargo Security Management

[ASTP 003]

Programme Synopsis

Participants will acquire the knowledge of the nature of the air cargo and air cargo security. Most crucially, participants will learn the methodology where they can adopt to safeguard the air cargoes against perpetrators.

Topics

- Threats & Risk Analysis for Air Cargo Security
- Air Cargo Security Management
- Mitigating Air Cargo Security Threats
- Structural Protection for Air Cargo Complex
- Safeguarding Air Cargoes Against Perpetrators
- Air Cargo Security Screening Programme

Duration

2 days

Airport Security for Non-Security Personnel

[ASTP 002]

Programme Synopsis

Through this programme the non-security personnel will gain an insight and understanding on the airport security framework and their roles in maintaining a high standard of airport security.

Topics

- Introduction to Airport Security
- The Emerging Airport Security Threats
- Roles & Responsibilities of Airport Staff
- Identifying Suspicious Persons, Articles & Vehicles
- Reporting Suspicious Persons & Activities

Duration

2 days

Airport Security for Security Manager

[ASTP 004]

Programme Synopsis

This programme provides the participants a holistic perspective of today's emerging airport security challenges, and teaches them the methodology of developing airport security and emergency plans, policies and procedures.

Topics

- Introduction to Airport Security
- The Emerging Airport Security Threats
- Developing Airport Security Policy & Procedures
- Developing Emergency Management Plan
- Managing Airport Security Department
- Managing Airport Security Guard Force

Duration

4 days



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Maritime Security Training Programmes

Supply Chain Security Management [MSTP 001] for Supply Chain Business Operators

Programme Synopsis

This programme helps Supply Chain Business Operators to develop an understanding of the nature of Supply Chain Security Management and its relevancy to their business operations.

Topics

- Principles of Supply Chain Security Management
- World Custom Organization (WCO) Programme
- ISO 28000:2007 – Security Management Systems for Supply Chain
- The Emerging Security Threats
- Security Risk Assessment for Supply Chain Operators
- Combating Supply Chain Security Threats

Duration

3 days

Maritime Security Awareness Programme [MSTP 003]

Programme Synopsis

After attending this programme, the competency level of the VSOs, PFSOs & CSOs shall be elevated as they shall be imparted with the skills and knowledge of threats identification, conducting effective inspections and incident response and reporting by the maritime security practitioners.

Topics

- Introduction to Maritime Security
- Roles & Responsibilities of VSOs, PFSOs & CSOs
- Maritime Security Levels
- Basic Persons & Vehicles Inspection Procedures
- Identifying & Handling IEDs & VBIEDs
- Incidents Response & Reporting
- Incident Management

Duration

2 days

Supply Chain Security Management [MSTP 002] for Custom Officers

Programme Synopsis

Custom Officers around the world shall be benefited from this programme as they will be imparted with the knowledge of how best a supply chain facility can be secured & protected.

Topics

- Principles of Supply Chain Security Management
- ISO 28000:2007 – Security Management Systems for Supply Chain
- Physical & Personnel Security Management
- Information & Procedural Security Management
- Information Technology Security Management
- Cargo & Conveyance Security Management

Duration

3 days

Maritime Transportation Security [MSTP 004]

Programme Synopsis

Participants will acquire knowledge in developing and implementing a set of maritime security programme to safeguard their maritime transportation systems & facilities.

Topics

- Port & Supply Chain Security Management
- Maritime Transportation Security Management
- Maritime Transportation Security Risk Management
- Intelligence as a Mitigating Tool Against Threats
- Maritime Security Threats Response Plan
- Business Resilience Plans for Maritime Transportation
- Maritime Security Outreach Programme

Duration

3 days



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Specialized Security Training Programmes

Certified Counter Terrorism Professional [SSTP 001]

Programme Synopsis

This programme elevates participants' skills by imparting knowledge of the nature of global terrorism, modus operandi, and state-of-the-art strategies to mitigate acts of terrorism. After passing the assessment, participants will be conferred with a title of CCTP.

Topics

- Introduction to Local & Global Terrorism
- The Conventional & Contemporary Modus Operandi
- Risk Analysis & Management
- Developing Counter Terrorism Strategies
- Crisis Management & Tactical Response
- First Responder Programme
- Your Roles in Counter Terrorism Effort
- Case Study & Assessment

Duration

5 days

Certified Security Consultancy Professional [SSTP 003]

Programme Synopsis

This programme is specially developed for both practicing and those who wanted to take security consultancy as a profession. After passing the assessment, participants will be conferred with a title of CSCP.

Topics

- Introduction to Strategic Building Security Management
- Security Survey & Audit
- Threats, Vulnerabilities & Risk Analysis
- Cost-effective Security Protection Planning
- Security Master Planning
- Security Project Management
- International Standards in Building Security
- Code of Conduct for Security Consultants
- Assessment

Duration

5 days

Certified Counter Terrorism Specialist [SSTP 002]

Programme Synopsis

Participants will be imparted with the skills of planning and deploying security technologies and intelligence to mitigate the threat of terrorism. After passing the assessment, participants will be conferred with a title of CCTS.

Topics

- Introduction to Local & Global Terrorism
- The Conventional & Contemporary Modus Operandi
- Counter Terrorism With Security Technologies
- Counter Terrorism With Intelligence
- Interviewing and Investigation Techniques
- Case Study & Assessment

Duration

4 days

Certified Security Internal Auditor [SSTP 004]

Programme Synopsis

This programme is specially developed for Corporate Security & Facility Managers and CSOs; equipping them with the skills in conducting in-house Security Audit. After passing the assessment, they will be conferred with a title of CSIA.

Topics

- Introduction to Strategic Building Security Management
- Security Survey & Audit
- Identifying Threats, Security Lapses & Risks
- Auditing Service Level Agreements
- Recommendations for Enhancing Corporate Security
- Case Study & Assessment

Duration

4 days



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CUSTOMIZED IN-HOUSE TRAINING PROGRAMMES

Apart from the public run training programmes that are listed in this brochure, ICFE Homefront Security Consultancy also conducts customized in-house training programmes for both local and international clients.

Depending on the client's specific training needs and requirements, we develop a set of training programmes with the objectives of addressing and closing the identified gaps between the participants' existing competency and expected performance delivery levels.

CONTACT INFORMATION

Should you require any further information, please contact:

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